

## Basic Case Management Training: Module 1 Test

DIRECTIONS: Complete this test after finishing Module 1 of the Basic Case Management Training. Print your name, agency information and social security number CLEARLY below. After finishing the test, sign and return this form to your supervisor.

### PLEASE PRINT CLEARLY

Name: \_\_\_\_\_ Social Security Number (Last 5 Digits): \_ \_ - \_ \_ \_ \_

Agency: \_\_\_\_\_ Today's Date: \_\_\_\_\_

### TRUE/FALSE - Indicate whether each statement below is TRUE (T) or FALSE (F)

1. Recovery is a self-determined and holistic journey that people undertake to heal and grow. T F
2. The Child and Adolescent Service System Program in Pennsylvania helps children and adolescents with emotional disturbance and serious behavioral problems and their families gain access to needed services. T F
3. It is the Case Manager's responsibility to take care of the individuals on his/her caseload. T F
4. People with mental illness do not need to have control over their lives. T F

### MULTIPLE CHOICE - Choose the BEST answer to each of the following four multiple choice questions

5. The CSP Principle of "Culturally" Competent requires mental health services in the Commonwealth of Pennsylvania to be:
  - A. sensitive and responsive to racial, ethnic, religious and gender differences of individuals with mental illness and their families
  - B. aware of racial, ethnic, religious and gender differences of individuals with mental illness and their families
  - C. understanding of how cultural resources can be used in the service delivery system
  - D. able to bring a complete understanding of an individual's culture to the service planning process
6. The CASSP Core Principle of "Multi-System" requires mental health services for children in the Commonwealth of Pennsylvania to be
  - A. planned with an understanding of the social, emotional, education, and physical needs of the child
  - B. planned in collaboration with all the child-serving systems involved in the child's life
  - C. planned by a committee of mental health experts
  - D. planned by the parents of the child
7. A correct assumption about recovery is:
  - A. Recovery cannot occur without professional intervention
  - B. Involves only the individual
  - C. Requires choice and self determination
  - D. Can't occur if symptoms are present.
8. The role of the Case Manager in the recovery process is to:
  - A. assist individuals to identify useful resources
  - B. assist individuals to access useful resources
  - C. assist individuals to evaluate their need for services
  - D. all the above

I hereby affirm that I did complete the module indicated above: \_\_\_\_\_

*Participant's Signature*

### Supervisor: Please Complete

Supervisor Name: \_\_\_\_\_ Agency: \_\_\_\_\_

I hereby affirm that the case manager completed Module 1 and scored more than 80% on the test.

Supervisor Signature \_\_\_\_\_ Date \_\_\_\_\_